

Clinical Governance Framework (excerpt)

Framework · Strengthened Standard 5 · Applies: Aged Care Act 2024; strengthened Aged Care Quality Standards — Standard 2 and Standard 5

Document ID	CLINICAL-GOV	Version	2026.2	Owner	Managing Director
Approved	Governing body	Review due	Sep 2027	Status	Current

Purpose

This framework describes how Harbour Home Care Pty Ltd makes sure the clinical care delivered in people's homes is safe, effective, person-centred and continuously improving, and how the governing body holds itself accountable for it.

Principles

Older people are partners in their care. Clinical decisions respect dignity of risk. Care is evidence-based and delivered by workers practising within their scope. Every adverse event is an opportunity to learn.

Structure

Layer	Accountability
Governing body	Sets the clinical risk appetite; receives the quarterly clinical governance report
Clinical Governance Lead (RN)	Owens this framework, policies, clinical audits and open disclosure
Care partners	Coordinate assessment, care planning and review for each person
Care workers and clinicians	Deliver care within scope; escalate change; document on the day

Systems

- Comprehensive assessment and care planning, reviewed at least every 12 months and on change.
- Medication management: administration records, incident reporting, pharmacist review triggers.
- Falls, pressure injury, nutrition, continence and pain: screening tools with escalation pathways.
- Infection prevention and control lead and program.
- Open disclosure after any adverse event.
- Clinical audit calendar: monthly indicator review, quarterly deep-dive audit.

Indicators reported quarterly

Falls with injury · medication incidents · unplanned hospital transfers · pressure injuries · care-plan reviews completed on time · open disclosure completed within 48 hours · workforce scope-of-practice checks

Related documents

Medication Management Policy · Falls Prevention Procedure · Open Disclosure Policy · Incident (SIRS) Procedure · Care & Services Plan template

About this sample. This is one document from the Nemco setup pack, watermarked for evaluation. The full pack is branded to your business, tailored to your registration groups and state, delivered in Word and PDF with a user manual, and updated for 12 months through the Owner Hub. Fictional organisation names are used.

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